

Q2 2023 PRESENTATION

CEO CHRISTOFFER RUTGERSSON
CFO ROBERT STAMBRO



TODAY'S PRESENTERS





Christoffer RutgerssonCEO



Robert StambroCFO

Qliro

Q2 - KEY BUSINESS HIGHLIGHTS



Second consecutive profitable quarter as a result of profitability program

- Revenues up 12% to SEK 117.7m (105.4), in a declining e-commerce market
- Continued strong traction in our profitability program have improved our operational excellence
- Operating costs decreased 12% to SEK-82.5m (-93.9) excl. IAC

Implementation of our Payment Strategy continued to show good progress

- TPV declining only -2%, in an e-commerce market declining -2% in April and -12% in May
- A total of 65 active merchants connected to Qliro's platform, increasing with four in the quarter
- Collecting PSP with card payments successfully tested and launched, more options to come
- Onboarded several well-known SME merchants, including Syster P, Snoot och FiveSeasons
- After the end of the period, a new enterprise contract was signed with Proteinbolaget

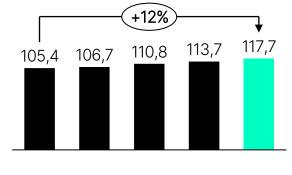
Qliro

CONTINUED GROWTH AND PROFITABILITY IN Q2 2023

Key financial highlights

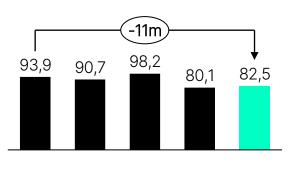
- Income growth of 12 percent to SEK 117.7m, driven by 13% growth in Payment Solutions
- Svensk Handel's e-commerce indicator shows decline in turnover of 2% in April and 12% in May 2023
- Operating costs decreased SEK 11m to SEK 82.5m, corresponding to 12%
- Credit decreased of SEK 32.4m corresponding to lower total sales volume in the quarter
- EBT improved by SEK 36.7 million to SEK 2.8 million (-33.9). Adjusted for IAC, EBT increased by SEK 26.4 million to SEK 2.8 million (-23.6).

Income development



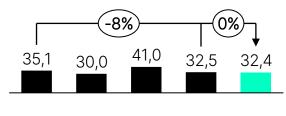
Q2 22 Q3 22 Q4 22 Q1 23 Q2 23

Operating costs excl. IAC



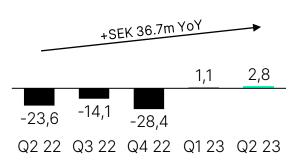
Q2 22 Q3 22 Q4 22 Q1 23 Q2 23

Credit losses



Q2 22 Q3 22 Q4 22 Q1 23 Q2 23

EBT development excl. IAC



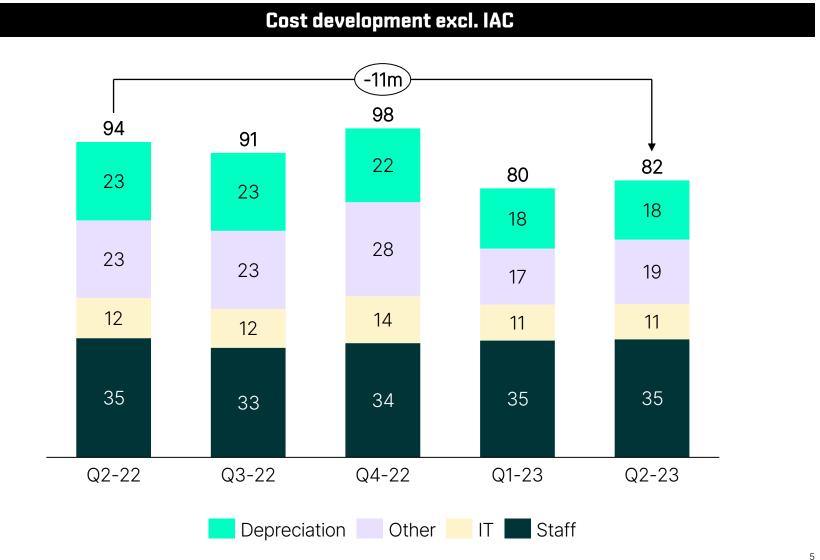
SFKm unless otherwise stated.

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DECREASED COST BASE DROVE CONTINUED PROFITABILITY IN Q2

Comments

- Cost reduced by 11m excl. IAC since last year same period given the successful launch of the profitability program
- Despite cost reductions efforts, investments have been made in increasing our sales capacity and launching a new merchant success team.
- 2m more cost in-between Q1 and Q2 2023 driven by other operating expenses.



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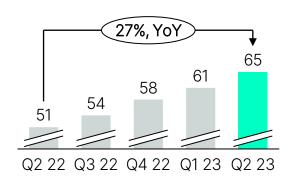
PAYMENT SOLUTIONS - Q2 PERFORMANCE [I/II]





Operational KPI's

No. of active merchants

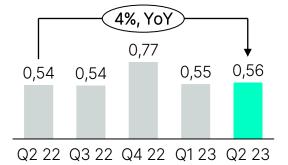


Total Payments Volume, SEKbn



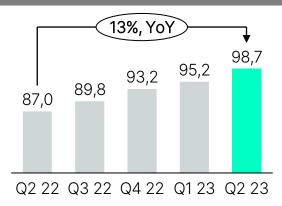
BNPL Volumes, SEKbn

BNPL is our most profitable part of the Pay Later volumes given that the invoice volumes have limited fees



Financial KPI's

Income development, SEKm

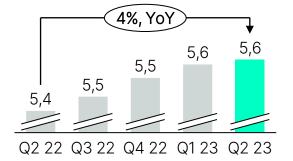


No. of active consumers, LTM (m)

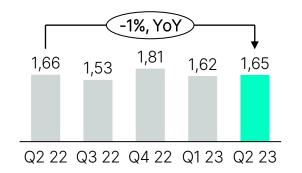






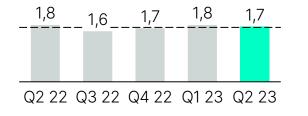






Credit losses / Pay Later volume, %

The average credit losses over all quarters has been Ø 1,7%



PAYMENT SOLUTIONS - Q2 PERFORMANCE [II/II]



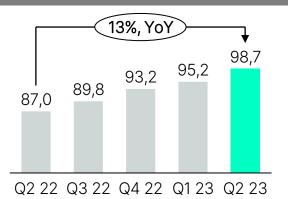


Comments on Q2 Performance

- ✓ Resilience in a declining e-com market income growth of 13%, total payments volume declined 2% in a market that declined with 2% in April and 12% in May.
- ✓ Launch of collecting PSP for cards resulting in reduced administration for merchants, simplified reporting and faster onboarding.
- ✓ Improved conversion in the checkout Pre-scoring enabling smart routing of payment methods per customer, optimizing of card payments and the possibility to save the bank account with Trustly express
- ✓ Four new merchants was onboarded in Q2 and an additional enterprise contract signed after the end of the period

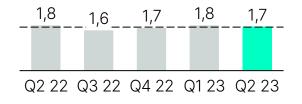
Financial KPI's





Credit losses / Pay Later volume, %

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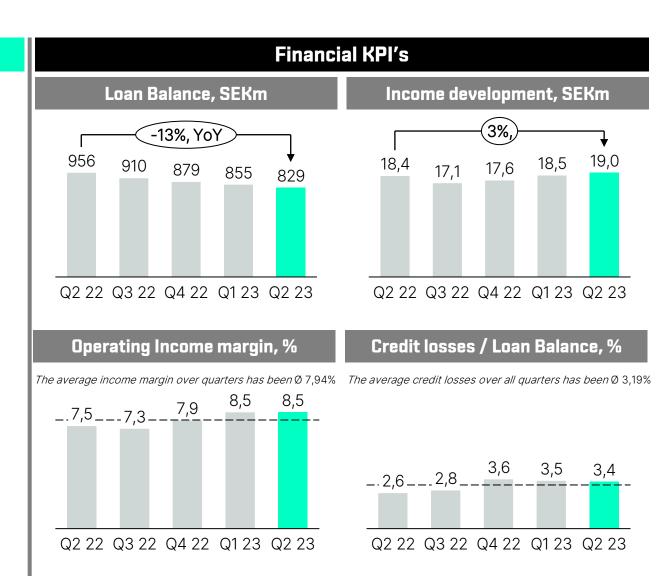
DIGITAL BANKING - STABILISING LOAN BALANCE AND INCREASING MARGIN





Comments on Q2 Performance

- Income increased with 3% to SEK 19.0m (18.4)
- Operating income margin increased to 8.5% (7.5%) due to changes in the customer mix
- Loan balance development has continued to stabilise in Q2 and amounted to SEK 829m (956)
- Credit losses level higher than last year but at the same level as Q4 and Q1.

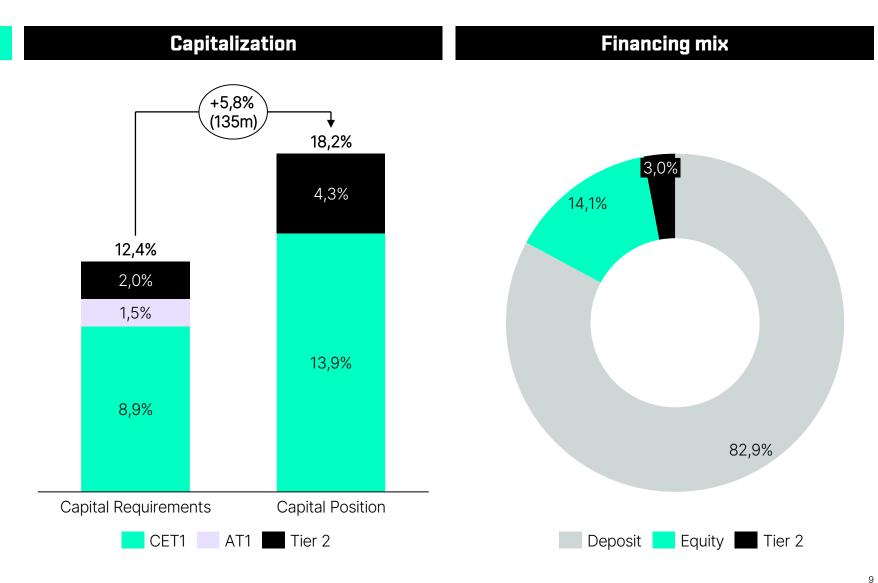


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CAPITAL AND LIQUIDITY

Comments

- Increased capital requirements given the hike in Sweden of the Contracyclical buffer requirement of 1%
- Capital headroom of 5,8% or 135m towards regulatory requirement
- Solid liquidity position with an LCR above 228% and NSFR above 131%
- Lending to the public primarily financed through deposits in Sweden and Germany



DELIVER A WORLD-LEADING EXPERIENCE FOR MERCHANTS, AND THEIR CUSTOMER JOURNEY







VALUE FOR MERCHANTS







INCREASE OUR LEADING CHECKOUT CONVERSION



UPSELL

TO IMPROVE ORDER VALUE



CREATE

LOYAL

CONSUMERS



Drive back consumers to the merchant to buy again and again



PAYMENT SOLUTIONS - OUR STRATEGIC DIRECTION

	QLIRO IN THE PAST	QLIRO GOING FORWARD	
Increase our adressable market	Leading enterprise capabilities	SME expansion	Enterprise capabilities packaged also for SME
Build a great payments company	Pay Later focus	Collecting PSP	Package and capitalize also on Pay Now payment methods
Expand with our merchants	Support merchants in the Nordics	Geo capabilities	Global capabilities +8 languages (as of now)
Help merchant grow revenue	Working close with our merchants	Leading Conversion	Work actively on conversion optimization, upsell features and build loyal/returning consumers
Scale up	Focus only on the external experience	Scalability	Internal tools, systems and processes to scale up

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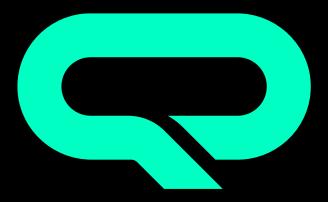
LOOKING AHEAD

- Further expansion in both the Enterprise and SME segment of Payment Solutions together with new partnerships
- Continued focus on becoming a stronger payment partner by focusing not only on conversion but also upsell features and build loyal/returning consumers to our merchants
- Include several new payment options in our Collecting PSP to improve capitalization on Pay Now Volumes
- Our new merchant success team lays the foundation for faster onboarding of new merchants going forward
- The profitability ambition for the full-year 2023 remain intact but the EBT may vary over the remaining quarters





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IR@QLIRO.COM